



TAMPA-HILLSBOROUGH COUNTY PUBLIC LIBRARY BOARD

Maureen B. Gauzza Library

February 23, 2023

Members Present: Phyllis Alpert (Chair), Candi Martin (Vice Chair), Maggie Mardirosian (Secretary), Jessica Ocasio.

Member(s) Absent: Carmen Alvarez, Curtis Brown, Abigail St. Clair, Michael Newett, Lauren Guerin.

Staff Present: Andrew Breidenbaugh, Jacquelyn Zebos, Chely Cantrell, Sean McGarvey, Kathleen Langevin, Aracelis Chapman, Suzanne George, Jennifer Iley, Jennifer Brown, Nicole Alger.

The meeting was called to order at 4 pm. The Library Board proceeded without a quorum as agenda items are informational only.

Public Comment: Bob Argus shared that Westchase has been rated the fourth most attractive community in the U.S., according to Zillow.

Minutes from the January 26, 2023 meeting were approved.

BUDGET REVIEW

The Library's Fiscal 2023 Budget reports for December 2022 were reviewed along with Activity summaries. There were no questions or comments.

UNFINISHED BUSINESS

FY2024 Budget Update—Budget instructions have been received and the department is currently preparing decision units.

NEW BUSINESS

Staff presented a report on the Borrow by Mail service (BBM). The BBM program is accomplished at a cost of \$2.35 an item for shipping, and its staffing requirements are less than the smallest branch of HCPLC.

DIRECTOR'S REPORT

Staff shared an overview of the library's call center activity from 2022 followed by a briefing regarding plans to develop a single service intake point for library customers. Public service staff will be working on ways to improve and modernize methods for customer intake.

A news article was shared regarding the Manatee County Commission's discussion of their county library.

The Director notified the Library Board of his absence at the March 23, 2023 meeting. Chely Cantrell will be acting in his stead.

Introduction of Jen Iley, branch supervisor at Maureen B. Gauzza Library.

The Library Board adjourned at 4:21 pm. The next meeting is scheduled for Thursday, ~~March 23, 2023, 4pm at Town 'N Country Regional Library~~ April 27, 2023 at Arthenia L. Joyner University Area Community Library.